

## Symphony Group

Location: London, South England, East of England, The Midlands, Yorkshire and the Humber, North England, Wales

# Ongoing supply of kitchen materials in properties

across the London Borough of Harrow - August 2012 to present



**Symphony**<sup>®</sup>

Creating the perfect living space

**LHC**

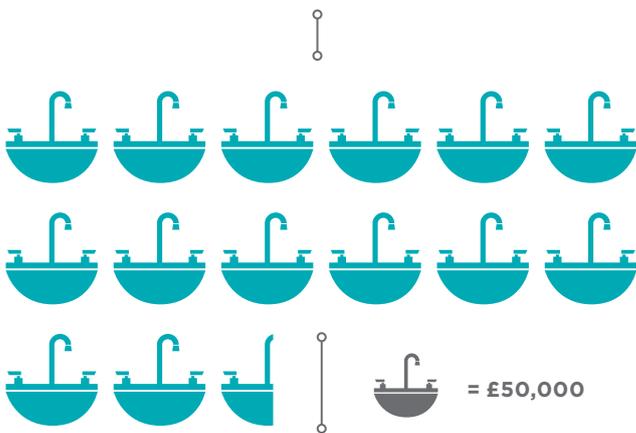
Trusted procurement for  
better buildings and homes

## About Symphony

Founded in 1971, Symphony is the largest privately owned manufacturer of kitchen, bathroom and bedroom furniture in the UK. With a growing work force of over 1,500 employees, Symphony maintains a rigorously high standard and all products are made to the most stringent quality standards. Symphony's advanced production process has the built-in flexibility to meet customers' needs and set a new standard across the industry.

# £726,241

TOTAL ESTIMATED CONTRACT VALUE



LHC aren't just a procurement group. The technical research into their frameworks and supply chain is above and beyond typical industry expectations. LHC are not just about numbers, they provide a holistic package for both suppliers and clients. I am proud that Symphony is an LHC Appointed Company."

**Alan Kinnes**

Sales Director, Symphony Group

## Symphony and the Environment

Sustainability and its impact on the environment are extremely important to Symphony. All furniture is produced to a FSC<sup>®</sup> certified standard and the factory in Barnsley has been built to comply with BREEAM standards. The Barnsley facility has the largest biomass boiler in the UK furniture sector that converts wastage into heat and hot water and their 139-strong fleet of delivery trucks are some of the most economical in the industry, with routes consistently optimised it ensures they are the most direct and efficient.

## Symphony and LHC

Harrow Council used LHC's Supply of Kitchen Units and Worktops (K5) framework to procure a high quality kitchens contractor to supply materials for 350 properties per annum on a long-term basis. Symphony were awarded the project through direct award on the K5 framework in 2012; with Symphony supplying upgraded kitchens for the properties that were in a poor condition and required investment.

### WHY LHC?

Symphony have been an LHC Appointed Company on the K5 framework since 2005. The K5 framework is free to join and enables Symphony to access a wealth of industry expertise. The K5 framework offers Symphony access to key public sector clients and also enables access to a wealth of industry experience from LHC's Technical team.

LHC's trusted tender process ensures that Symphony delivers excellent product and service delivery to every client through the K5 framework.

### RESULTS

The supply of kitchen materials for the London Borough of Harrow properties is an ongoing project with up to 350 kitchens refurbished through LHC's K5 framework each year. Symphony have successfully worked with the client since 2012 and continue to meet the project requirements.